

## **Protection of personal or sensitive information**

Racine Chamberland wishes to inform the consumer about some measures that the firm takes regarding the management of the personal or sensitive information of its clients (potential and actual).

For information, Sylvain Racine, president of the firm acts also as the person responsible for the protection of personal information.

The firm has implemented adequate computer security measures to respect the protection of your personal information. Also, it has a policy regarding the protection of personal information. The policy is available on request at: [sracine@racinechamberland.com](mailto:sracine@racinechamberland.com)

A separate policy for staff has been put in place to promote the best practices to adopt in the context of the company's professional activities.

### **Complaint**

In the event of a dispute or complaint regarding the protection of personal information, the consumer or client is invited to contact the firm or consult the dispute and complaint handling policy.

To contact the firm or obtain the policy:

By email: [sracine@racinechamberland.com](mailto:sracine@racinechamberland.com)

By telephone: 514-723-8070